



Keighley and Worth Valley Light Railway Company Limited
The Railway Station, Haworth, Keighley, West Yorkshire, BD22 8NJ
Tel: 01535 645214

Membership of the Keighley & Worth Valley Railway Preservation Society **Terms & Conditions**

When Joining or Renewing Membership you will be required to provide certain information to allow us to efficiently manage the membership scheme. This includes, but is not limited to, name, address, date of birth and telephone number. We will be unable process an application or offer membership benefits if certain details are not provided. We hold this information only for the purpose of managing the membership scheme. We will not sell or pass your information to anyone else and – unless it is for the administration or for delivering entitlements of your membership – will not contact you unless you have given permission.

If you purchase or renew your membership online then you will receive a temporary membership card via email. You must exchange this for a permanent plastic card the next time you visit the railway.

Your Membership Card is not valid until it is signed, and your name is printed on it, in the spaces marked for this purpose. By signing the card you are agreeing to the conditions below.

Information relating to Member's Free or Discounted Travel tickets:

You must present your membership card at the booking office before boarding the train in order to use any free or discounted tickets. You cannot obtain free or discounted tickets on board the train.

- Free Day Rover tickets are issued on the basis of 1 free ticket per membership per day.
- Single Annual members (for example Adult, Junior and Senior) may claim 3 free tickets per membership year.
- Life Members may claim 1 free ticket per day.
- For Joint Members, you may claim only 3 free tickets per membership year, but each free ticket will allow travel by TWO people who are travelling together.
- For Family Members, you may claim only 3 free tickets per membership year, but each free ticket will allow travel by up to TWO adults and THREE children who are travelling together.

If you do not wish to use a free ticket, or have already used your entitlement, then members get an approximately 50% discount on ordinary tickets. For Joint or Family members then you may purchase individual half price tickets for each person travelling in your group, up the maximum number permitted by your membership. There are no discounts on group or family tickets, only on individual tickets.

Members Free or Half Price Tickets are only issued on ordinary operating days and are not available on special event dates. They cannot be used on any special trains or services. They do not allow travel in First Class if such is provided.

On most special event dates then discounts are normally offered on ordinary tickets, however the level of discount can vary and full details will be published on our website or other literature relating to each event in advance.

Members free, half price or discounted tickets cannot be used in conjunction with any other promotion, special offer or discount.

Members free, half price or discounted tickets can only be used by the person(s) whose name(s) is/are associated with the membership and to whom the membership card was issued.

You must keep your membership card with you at all times when you are using any free or discounted tickets and be prepared to show it when requested. If you are unable to do so then any free or discounted tickets you are using will not be valid and you will be required to pay again for the journey you are making.

Other important conditions of Membership

If you lose or damage your membership card you must tell us at once. There will be a charge of £3.50 to issue a replacement membership card. This fee may be waived in certain exceptional circumstances, such as the production of a crime reference number relating to a theft.

When using or purchasing any membership entitlement or privilege, such as free or discounted tickets, you may be asked to provide proof of identity to allow us to confirm your name in relation to the membership card you are using. If you are unable to provide suitable proof of identity we reserve the right to refuse to issue or sell any free or discounted tickets, or allow you to benefit from any other entitlement or privilege which you are trying to claim.

You may not transfer or loan your membership card to anyone else except in the case of Joint or Family memberships where the membership card may be used by either of the adults who were named on the membership at the time of purchase.

You may not transfer any free or discounted tickets which your membership card was used to obtain to any other person. If you do so then your membership may be cancelled without notice.

The Membership Card remains the property of the Keighley & Worth Valley Railway Preservation Society Limited and must be handed over, upon request, to any officer or servant of the Society, or anyone acting on behalf of the Society in the course of their duties.

The membership card may be withdrawn and retained by us if we have reasonable grounds to believe that it is being used improperly. We retain the right to cancel membership and not make any refund if there is evidence of fraudulent activity.

When visiting the Railway either as a passenger or visitor, members are bound by the Byelaws and Conditions of Carriage of the Keighley & Worth Valley Light Railway Limited, copies of which are available upon request.